



Success Program™

More Than Your Typical Support

We take pride in delivering the best customer service and the highest level of support. Your 100% satisfaction is our promise.

iTracking On-Site Training

Eastech offers comprehensive training services through multiple channels to ensure 100% success of iTracking applications.



Start to Finish Initial Project Support

- Review of map for predetermination and recommendation of iTracker® placement.
- 2-hour One-on-One hardware, connectivity and software familiarization and training.
- 1-hour sensor field installation training session
- Web-based or on-site field installation assistance at start of study.
- 1-hour review of study results.



Online Training Videos

Training videos are available on the Eastech Learn Support Portal. At your leisure, you can access introductory videos to get started quickly or watch advanced topics to enhance your skills.



Web-Based Training

iTracking Support also includes one-on-one, interactive, web-based training sessions with a customer support specialist. Book these as you need them throughout the life of your project.